

CONCLUSION & RECOMMENDATION

Institution auditing is an activity that enables us to assess how the University utilizes its resources, systems and procedures. In addition, the audit is able to determine whether the policies formulated are implemented to meet the kind of quality academic programmes in line with the vision and mission of the University.

UTeM offers technical, entrepreneurial and management technology courses in tandem with the principles of the establishment of the university to meet its vision and mission. Furthermore, the quality of university education is improved via course curriculum development to cater to the needs of professional bodies, MQA and other stakeholders.

The teaching and learning is based on a Practice and Application Oriented (PAO) education as well as Outcome-Based Education (OBE) approach. This approach takes into account the development of Soft Skills to equip students with the necessary skills needed in a working environment and at the same time develop students with positive attitudes. It is clear that the University focuses not only in providing students with a sound academic education but also in preparing them with the skills essential for employment and lifelong learning.

The welfare of the students is of prime concern to the University. The move from the temporary campus to the main campus at Durian Tunggal and the much improved City campus has tremendously helped in providing students with good infrastructure facilities and support services which in turn affected the quality of learning and teaching. A student-friendly welfare system is created to ensure that students are well looked after during their studies at the University.

The objectives of UTeM make it necessary for the University to strive towards the development of research. This is to ensure that the improvement in quality and productivity in research as well as the establishment of smart partnerships with various parties take place. It is in line with these objectives that the University introduced the seven thrusts of research to ensure that research is given appropriate focus.

Human resource development of the University personnel continues to be given special attention, in particular the academic staff. Lecturers are given the opportunity to pursue their studies up to PhD level and other areas of specialization pertinent to their career development. This does not mean that the development of other university support staff is ignored. In fact they are given opportunities to attend various training programmes to ensure that they can contribute efficiently and effectively, and they have also the prospects for career advancement. The University gives encouragement and support to the performance of its staff. In appreciation of their outstanding work various awards of excellence are presented to staff each year to promote healthy competition.

Various policies and guidelines related to academia, human resources, research, consultancy and commercialization have been developed. These are in place and will guide the implementation process of turning UTeM into a established university.

In general the University meets the required benchmark standards but at the same time UTeM has identified areas of weaknesses that need to be improved. Presently, the University has implemented various strategies to maintain and enhance its strengths as well as taken steps to address its weaknesses. Adherence to the principles of quality development on an ongoing basis, will guide the University in its initiatives to strive for the improvement of its products, services, systems and procedures.